## 2017-2018 Assessment Cycle VPE\_Undergraduate Admissions / Recruitment

1

## Mission (due 12/4/17)

## **University Mission**

The University of Louisiana at Lafayette offers an exceptional education informed by diverse worldviews grounded in tradition, heritage, and culture. We develop leaders and innovators who advance knowledge, cultivate aesthetic sensibility, and improve the human condition.

## **University Values**

We strive to create a community of leaders and innovators in an environment that fosters a desire to advance and disseminate knowledge. We support the mission of the university by actualizing our core values of equity, integrity, intellectual curiosity, creativity, tradition, transparency, respect, collaboration, pluralism, and sustainability.

#### **University Vision**

We strive to be included in the top 25% of our peer institutions by 2020, improving our national and international status and recognition.

## **College / VP and Program / Department Mission**

#### **Mission of College or VP-area**

Provide the mission for the College or VP-area in the space provided. If none is available, write "None Available in 2017-2018."

The Division of Enrollment Management at the University of Louisiana at Lafayette provides campus leadership in delivering high quality, student-centered services and support to facilitate the recruitment, transition, retention, education, and timely graduation of a highly qualified, diverse student population. We utilize the principles of Strategic Enrollment Management, in collaboration with campus and community constituents, to make data and research driven decisions.

## **Mission of Program / Department**

Provide the program / department mission in the space provided. The mission statement should concisely define the purpose, functions, and key constituents. If none is available, write "None Available in 2017-2018." The Office of Undergraduate Admissions and Recruitment achieves university enrollment goals by providing high-quality leadership, services, and structured programs in order to recruit, admit, and enroll students whose accomplishments, talents, and experience demonstrate academic preparedness and likelihood of success at the University of Louisiana - Lafayette.

## Attachment (optional)

Upload any documents which support the program / department assessment process.

## Assessment Plan (due 12/4/17)

Assessment Plan (Goals / Objectives, Assessment Measures and Criteria for Success)

Assessment List

To reduce the number of In Process (non-decisions) First Time Freshman applications for Fall 2017 by eight percent.						
OO - Outcome/Obje	ective (ad	dministrative units);				
Identifier	Descr	iption				
Student SI.Student SI 1	SI.Student SI 1 graduate; traditional and nontraditional; transfer and returning adult					
Student SI.Student SI 1.KPI 3	Maximize opportunities for student enrollment and progression in traditional and distance education curricula, including strengthenin transfer partnerships with community colleges.					
Assessment Meas	sure	Criterion	Attachments			
		The Office of Admissions implemented a policy of requiring the payment of the application fee prior to processing an admission decision.				
	2017 by eight perce OO - Outcome/Obje Identifier Student SI.Student SI 1 Student SI.Student SI 1.KPI 3 Assessment Mea Direct - Administra measure - Applica	2017 by eight percent.   OO - Outcome/Objective (ad   Identifier Descr   Student Recru   Student SI 1 gradual   Student SI 1 Maxim   Student SI tradition   Student SI tradition   Student SI transfe   Direct - Administrative measure - Application	2017 by eight percent.   OO - Outcome/Objective (administrative units);   Identifier Description   Student Recruit, retain, and graduate outstanding students (under graduate; traditional and nontraditional; transfer and returner Student SI 1   Maximize opportunities for student enrollment and progreat traditional and distance education curricula, including streat traditional and distance education curricula, including streat transfer partnerships with community colleges.   Assessment Measure Criterion   Direct - Administrative measure - Application The Office of Admissions implemented a policy of requiring the payment of the application fee			

	SI.Student SI 1 Student SI.Student SI	urning adults). ression in trengthening			
	SI.Student SI 1.KPI 3traditional and distance education curricula, including strengther transfer partnerships with community colleges.				
Assessment					
Assessment Measures	Assessment Mea	sure	Criterion	Attachments	

Goal/Objective	We will assess the level and quality of service for Recruitment.						
Legends	OO - Outcome/Obj	OO - Outcome/Objective (administrative units);					
Standards/Outcomes							
	Identifier	Description					
	Student SI.Student SI 1	Recruit, retain, and graduate outstanding students (undergraduate and graduate; traditional and nontraditional; transfer and returning adults).					
	Student SI.Student SI 1.KPI 4	Improve student success through engagement in high impact practices.					
	Student SI.Student SI 4	Expand and strengthen UL Lafayette					
Assessment							
Measures							
	Assessment Measure	Criterion	Attachments				
	Indirect - Survey	To administer customer surveys to target 3 major populations: adult, transfer, and freshman - to assess the					

Goal/Objective	We will assess the le	Ve will assess the level and quality of service for Admissions.					
Legends	OO - Outcome/Obje	OO - Outcome/Objective (administrative units);					
Standards/Outcomes							
	Identifier	Desc	ription				
	Student SI.Student SI 1						
	Student SI.Student SI 1.KPI 4	Improve student success through engagement in high impact practices.					
	Student SI.Student SI 4	Expand and strengthen UL Lafayette					
Assessment							
Measures							
	Assessment Meas	sure	Criterion	Attachments			
	Indirect - Survey - s	students					

#### **Program / Department Assessment Narrative**

The primary purpose of assessment is to use data to inform decisions and improve programs (student learning) and departments (operations); this is an on-going process of defining goals and expectations, collecting results, analyzing data, comparing current and past results and initiatives, and making decisions based on these reflections. In the space below, describe the program's or department's overall plan for improving student learning and/or operations (the "assessment plan"). Consider the following:

1) What strategies exist to assess the outcomes?

2) What does the program/department expect to achieve with the goals and objectives identified above?

3) How might prior or current initiatives (improvements) influence the anticipated outcomes this year?

4) What is the plan for using data to improve student learning and/or operations?

5) How will data be shared within the Program/Department (and, where appropriate, the College/VP-area)?

## **Assessment Process**

We have automated reports to track the number of in-process applications for the different populations. The reports help us identify the applications needed to be worked on and we are in the process of cleaning up our data to reduce redundancies and duplicates. With the improvements in place, we anticipate to meet our goal of reducing the number of in-process applications and we can learn from historic data collected in the surveys. This will aid in improving our events to better serve the populations and recruitment. The data is shared within the department by automated reports and weekly team meetings.

## Results & Improvements (due 9/15/18)

#### Assessment List Findings for the Assessment Measure level for To reduce the number of In Process (nondecisions) First Time Freshman applications for Fall 2017 by eight percent.

Goal/Objective	To reduce the number of In Process (non-decisions) First Time Freshman applications for Fall 2017 by eight percent.						
Legends	OO - Outcome/Objective (administrative units);						
Standards/Outcomes							
	Identifier Description						
	Student SI.Student SI 1	Recruit, retain, and graduate outstanding students (undergraduate and graduate; traditional and nontraditional; transfer and returning adults).					
	Student SI.Student SI 1.KPI 3	traditional a	pportunities for student enrollment and progression in nd distance education curricula, including strengthening tnerships with community colleges.				
		• 					
Assessment Measures							
	Assessment Mea	sure	Criterion				

	Direct - Administr measure - Applic (Other)			t of the applie	s implemented a p cation fee prior to	
Assessment Findings						
	Assessment Measure	Criterion		Summary	Attachments of the Assessments	Improvement Narratives
	Direct - Administrative measure - Application Count (Other)		missions d a policy of e payment of on fee prior og an ecision.			

## Assessment List Findings for the Assessment Measure level for To reduce the number of In Process (nondecisions) Transfer applications for Spring 2018 by ten percent.

Goal/Objective	To reduce the number of In Process (non-decisions) Transfer applications for Spring 2018 by ten percent.					
Legends	OO - Outcome/Obje	ective (admini	strative units);			
Standards/Outcomes						
	Identifier	Descriptio	n			
	Student SI.Student SI 1	Recruit, retain, and graduate outstanding students (undergraduate and graduate; traditional and nontraditional; transfer and returning adults).				
	Student SI.Student SI 1.KPI 3	Maximize opportunities for student enrollment and progression in traditional and distance education curricula, including strengthening transfer partnerships with community colleges.				
Assessment						
Measures						
	Assessment Mea	sure	Criterion			
	Direct - Administra measure - Applicat (Other)		The Office of Admissions implemented the policy of requiring the payment of the application fee prior to rendering an admission decision.			
Assessment Findings						

Assessment Measure	Criterion	Summary	Attachments of the Assessments	Improvement Narratives
Direct - Administrative measure - Application Count (Other)	Has the criterion The Office of Admissions implemented the policy of requiring the payment of the application fee prior to rendering an admission decision. been met yet?			

# Assessment List Findings for the Assessment Measure level for We will assess the level and quality of service for Recruitment.

Goal/Objective	We will assess the	he leve	el and quality of service	for Recruitme	ent.		
Legends	OO - Outcome/C	Objecti	ve (administrative units);	,			
Standards/Outcomes							
	Identifier		Description				
	Student SI.Student SI 1	1	Recruit, retain, and graduate outstanding students (undergraduate and graduate; traditional and nontraditional; transfer and returning adults).				
	Student SI.Student SI 1.KPI 4	SI.Student SI 1.KPI 4					
	Student   Expand and strengthen UL Lafayette     SI.Student SI 4   Expand and strengthen UL Lafayette						
Assessment Measures							
	Assessment Measure	C	Criterion				
	Indirect - Surve - students	tr	To administer customer surveys to target 3 major populations: adult, transfer, and freshman - to assess the level and quality of service. Goal of reaching 80% positive satisfaction and 75% overall satisfaction.				
		·					
Assessment Findings							
	Assessment Measure	Crite	erion	Summary	Attachments of the Assessments	Improvement Narratives	
	Indirect - Survey - students	adm surve popu	the criterion To inister customer eys to target 3 major Ilations: adult, transfer, freshman - to assess				

the level and quality of service. Goal of reaching 80% positive satisfaction and 75% overall satisfaction. been met yet?		

## Assessment List Findings for the Assessment Measure level for We will assess the level and quality of service for Admissions.

Goal/Objective	We will assess the level and quality of service for Admissions.						
Legends	OO - Outcome/Obje	ctive (administrat	ive units);				
Standards/Outcomes							
	Identifier	Description					
	Student SI.Student SI 1			te outstanding students nd nontraditional; transfe			
	StudentImprove student success through engagement in high impactSI.Student SIpractices.1.KPI 4Improve student success through engagement in high impact						
	Student SI.Student SI 4						
Assessment Measures							
	Assessment Meas	sure Criteri	on				
	Indirect - Survey - s	students					
Assessment Findings							
	Assessment Measure	Criterion	Summary	Attachments of the Assessments	Improvement Narratives		
	Indirect - Survey - students	No data has been entered.					

Reflection (Due 9/15/18)